
Sebastian VanDyke

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Cyber Security • Governance, Risk and Compliance • IT Infrastructure

Accomplished professional with over 25 years of corporate, enterprise experience. Offers a unique combination of GRC exposure, cyber security experience, technical expertise, and proven IT leadership to consistently deliver to plan and bring value to the organization. On track to obtain CISSP and CISA certifications along with the current CTPRP obtained in 2019.

- **Governance, Risk and Compliance.** Experience with enterprise risk management boards and executing the policy governance approvals and procedures. Experience working with IT and Healthcare teams to maintain compliance with PCI DSS & HIPAA which are critical to selling gift cards dealing with PII and PHI data. Experience due diligence efforts with third party auditors and performing risk assessments with vendors and partners identified as critical to the business.
- **Third Party Risk Management.** Formed new program from beginning stages by developing policy & standards, implementing SaaS solution, and executing third party risk assessments. Responsible for risk assessments of over 2000 third parties and handling over 900 partner requests annually ranging from third party audits, partner assessments, questionnaires, contract review, RFP reviews and other service delivery.
- **Project Management Experience.** Experience as a project manager and part of the project team as a line manager in both agile and waterfall environments for various infrastructure projects and releases.
- **IT Infrastructure.** Hands-on executive leader with over 20 years' experience managing and supporting multi-million dollar storage and server equipment in an ITIL and PCI compliant environment.

Cyber Security and IT Management Expertise

Third Party Risk Management • Policy Governance • Compliance • ITIL Change & Problem Management • Project Management • Open Systems Maintenance & Support • Storage Infrastructure

Technical Skills

Risk Assessment • Cyber Security Audit • PCI & SOC Due Diligence • Business Continuity Planning • Disaster Recovery Planning • ProcessUnity • NIST Framework
VMware • Windows Server • Linux Server • Active Directory • Secure File Transfer • Cisco Switch • ServiceNow • Dell EMC Storage & Vblock • Microsoft Office

Professional Experience

Director of Third Party Risk Management • *Incomm Payments* • Atlanta, Georgia • April 2019 to Current

- Incomm Payments is the leader in prepaid digital and physical distribution of open and closed loop gift cards and other production. As director of the newly formed Third Party Risk program we were responsible for assessing the financial and security risk of over 2500 vendors, partners, and financial institutions.
- Responsible for hiring two managers and several analysts for the team. Also, managed an outsourced EY team which consisted of an account rep, four off-shore assessors/auditors and the team manager.
- Managed Incomm audits and assessments from major Fortune 500 companies such as Microsoft, American Express, Wells Fargo, Walmart, Target, Walgreens, CVS and many others.
- Works directly with executives and managers to educate departments on the importance of third party risk and determine departmental inherent risks of the companies they partner with. Also worked with business continuity teams to analyze their business impact analysis documents completed on each department. These efforts helped to identify over 90 third parties rated critical and over 400 that were rated high. The appropriate risk assessments completed assisted the business in determining risk acceptance for existing third parties as well as defining a process through procurement of new services moving forward.
- Digitized the assessment and due diligence processes from just using email correspondence to implementing a SaaS solution (ProcessUnity) for administering over 90 risk assessments and creating ServiceNow intake and work flows for over 900 partner requests annually such as assessments, questionnaires, RFP reviews, signature requests and providing document evidence.
- Created policy and standards for third party risk management and drove appropriate policy change through the Enterprise Risk Committee in other departments as gaps were discovered from Incomm audits. Our team project manages the gap remediation efforts of various security controls across the organization.

Director of IT Infrastructure • *Incomm Payments* • Atlanta, Georgia • June 2011 to April 2019

- Provided leadership, maintenance, installation, and support for over 7000 enterprise open systems along with over 20 modular and monolithic storage arrays. Managed an on-premises datacenter in Atlanta as well as a disaster recovery datacenter in Denver. Over 95% of the environment has been virtualized using VMware ESX providing failover flexibility and redundancy for outages and maintenance activities.
- Managed a budget of over 20 million annually for maintenance, licensing, and new devices. These devices handled gift card production loads of over 2000 transactions per second during peak holiday seasons with over four 9s of availability.
- Managed a team that automated encrypted file transfers using GlobalScape containing sensitive data such as ACH files, card production data, PII, PHI, batch payments and various accounting records that significantly impact millions in revenue for the company.
- Engaged with major project teams as a line manager in waterfall and agile environments for legacy platform migrations to the colocation datacenter, virtualization, code upgrades and decommissioning of legacy systems.
- Work in an ITIL environment by participating in change management to coordinate device code changes, problem management to determine root cause for infrastructure incidents and handled 24/7 on-call to manage outages and incidents.

Senior Storage & Server Administration • Lender Processing Services • Jacksonville, Florida • November 2004 to June 2011

- Provided administrative and hardware support for EMC Symmetrix, EMC VNX/Clariion and EMC Centera storage arrays.
- Provided administrative and hardware support for McData, Brocade DCX and Cisco MDS switches.
- Monitored and supported Symantec Netbackup, EMC Avamar, Pure Disk and Data Domain backup environments.

Technical Services Manager • PRGX • Atlanta, Georgia • October 1998 to November 2004

- Provided direction and managed the NT 4.0 and Windows 2000 enterprise domain environment for 3000+ servers.
- Managed multi-million dollar budget for IT expenses and salaries for a team of six tech support analysts.
- Managed company policy and standard for hardware and software.

Education

Bachelor of Science - Business Management in Information Technology
Western Governors University

United State Army Officer Training
Corps of Engineers

Associate Degree in Liberal Arts
Kemper Military Junior College

Certifications

Certified Third Party Risk Professional (CTPRP) • 2019

Certified Information Systems Security Professional (CISSP) • In progress

Certified Information Systems Auditor (CISA) • In progress

VCE™ Certified Converged Infrastructure Associate • 2016

CompTIA Project+ Certified (2009 Objectives) • 2016

Microsoft Certified System Engineer (MCSE) • 2008